ARIKKAN

Salesforce Solutions Consultant

The Arikkan Product Development Team seeks a Salesforce Solutions Consultant with 5+ years of experience.

Job Code: SF-0007

Location: Vancouver, Washington

Education: Must have a Bachelor in Computer Science / Engineering; OR Information Systems Engineering OR Electrical / Electronic Engineering

Job Responsibilities:

1. Design application architecture solutions that span multiple Salesforce Clouds (Service, Marketing, Analytics, Social, Communities) that meet business requirements; articulate design considerations, trade-offs, benefits, and recommendations for an application architecture.

2. Configure Salesforce Service Cloud and utilize Salesforce development tools

3. Ability to review business / functional requirements and assist with development of business / functional specifications and processes as needed.

4. Assist in development of integrations between Service Cloud and other platforms, both external and internal.

5. Possess excellent communication and project-management skills, and will be able to communicate complex analytical results, both written and verbally, in a clear and easy-to-understand way.

6. Salesforce certifications are desired: Salesforce Administrator / Service Cloud Consultant.

Required Skills:

- 5+ years Salesforce configuration and consulting experience in CRM

- Extensive experience in Salesforce platform, Service Cloud Call Center application, Force.com Configuration, APEX development, Visualforce, Solution architecture, SQL. Windows and Linux Server Management

- Knowledge in Network & Security

- Windows Batch Scripting

- Knowledge of Oracle & SQL Databases